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AVD: Request Copy and Paste Capabilities in Azure Virtual Desktop

January 23, 2025 • KB0117609

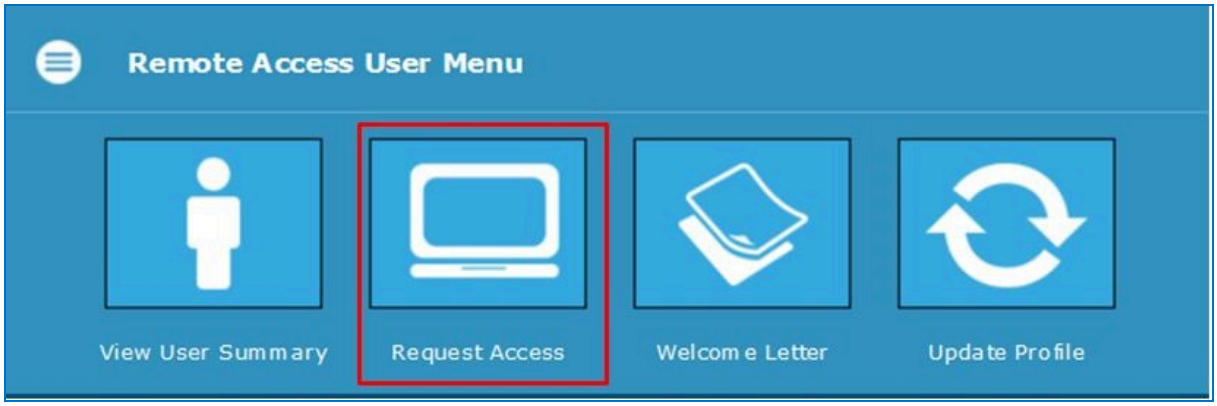
End User Solution

If you are a remote worker who accesses the VA network through Azure Virtual Desktop (AVD) and need the capability copy/paste from AVD, use the Self-Service Remote Access Portal (RAP) to submit a request for copy/paste capabilities, perform the steps below.

The request must be approved by the user's Remote Access Portal (RAP) Approving Official.

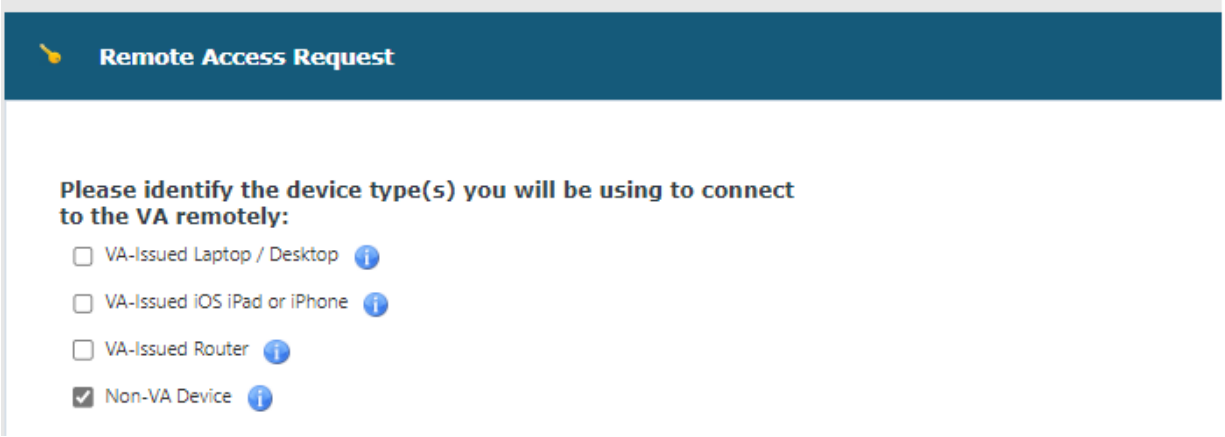
NOTE: A business justification is also required for this type of request.

1. Go to the Self-Service Remote Access Portal (RAP): https://vaww.ramp.vansoc.va.gov/SelfService/
2. Click **Request Access** on the RAP home page.

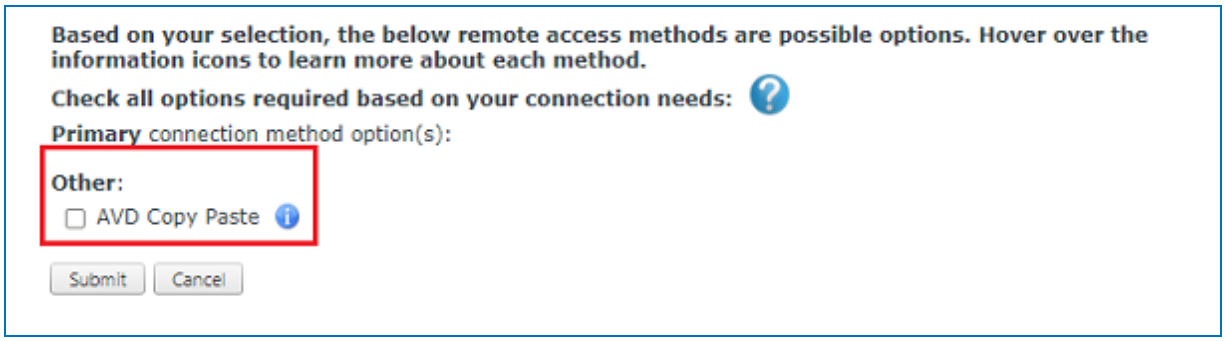


3. Select the **device type(s)** used to connect remotely.

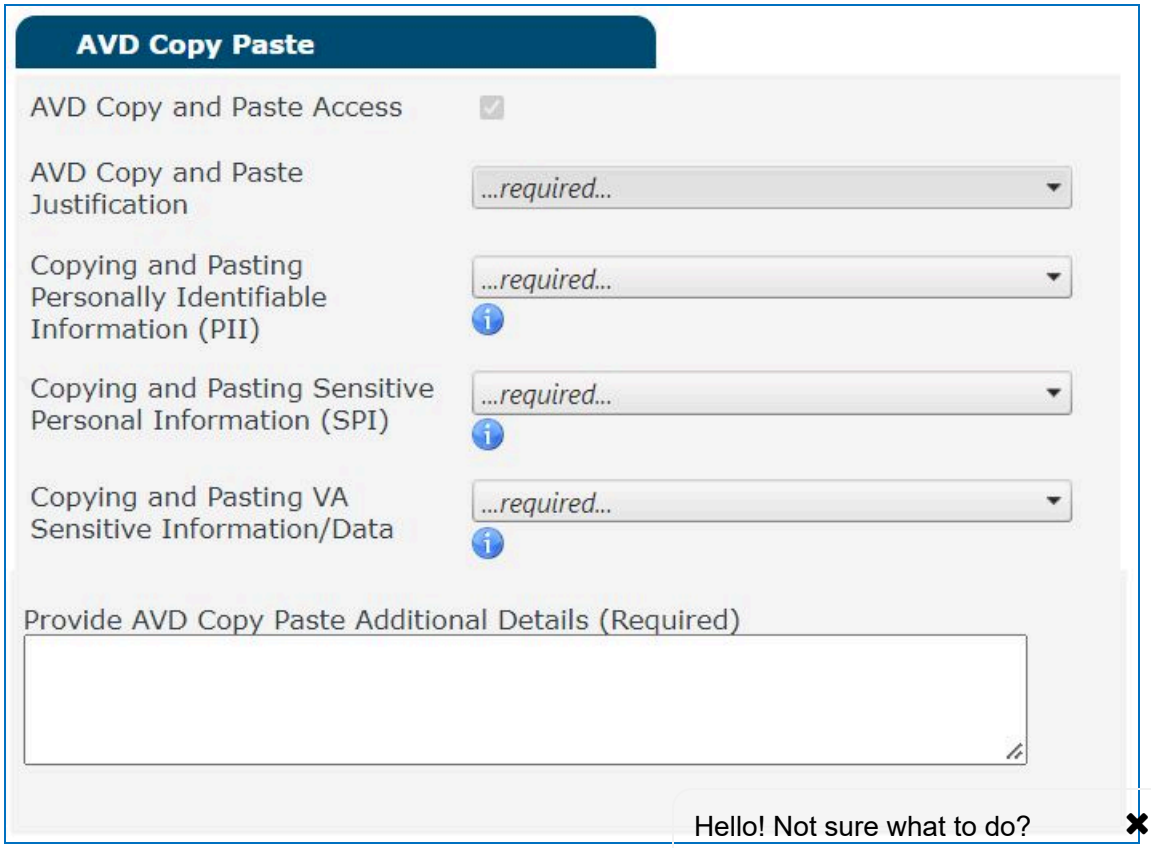
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4. Select **AVD Copy Paste** from the options presented**.**



5. Select the appropriate responses from the dropdown lists and enter comments that detail the reason for your request and then click **Submit**.



6. At the confirmation pop-up message, click **OK**.

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Copy Permalink

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